



GPS

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## Life and Career Series: Communication to Manage Conflicts

Tuesday, February 28, 2012

1:00 PM – 4:00 PM

Graduate Student Centre, Crescent Road, Point Grey Campus

Conflict is inevitable whenever people work together. If not properly managed, it can become confrontational, personally stressful and unproductive. Offered in collaboration with the UBC Life and Career Centre, this interactive workshop will show you how to move beyond such confrontational stalemates and address conflict productively. Specifically, this workshop will allow you to:

- make sense of conflicts you encounter
- discover what lies at the root of the conflict
- manage yourself in a conflict
- raise issues and present your needs assertively

**Instructor:** Gary Harper, through Harper and Associates, has been working with the people side of organizations since 1991 by providing conflict resolution and communication training, facilitation and mediation services. Gary is a trainer, writer, speaker and facilitator who recently authored *The Joy of Conflict Resolution*. His workshops and presentations offer accessible, practical concepts and strategies to understand and resolve conflict.

**Registration.** Seating is limited to 35 participants and registration priority will be given to UBC graduate students although post-doctoral fellows are welcome. Please register online at: <https://www.surveyfeedback.ca/surveys/wsb.dll/s/1g1769>.

Applicants will receive confirmation within two working days of the receipt of their e-mail.

For information on upcoming GPS Events, please visit: [www.grad.ubc.ca/current-students/gps-graduate-pathways-success/gps-workshops-events](http://www.grad.ubc.ca/current-students/gps-graduate-pathways-success/gps-workshops-events)

**Beverages will be provided. PLEASE BRING YOUR OWN MUG.**

**We appreciate the support of UBC Graduate Student Society for this event.**